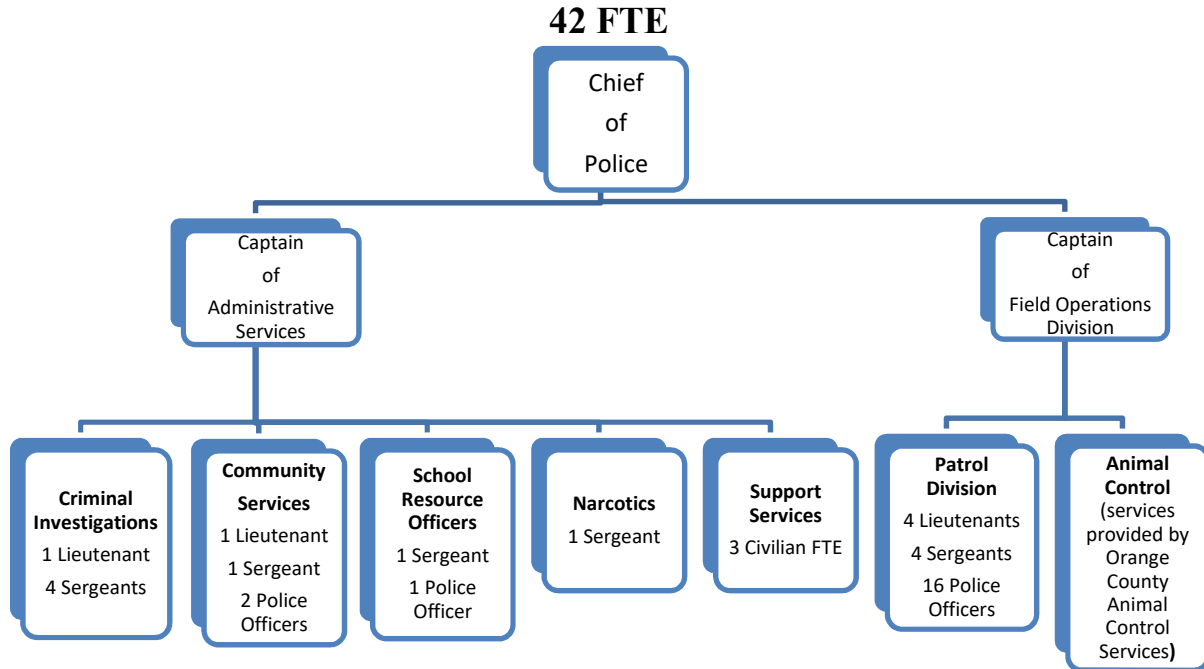


POLICE DEPARTMENT



PURPOSE

The Police Department maintains public safety and contributes to improving the quality of life through the enforcement of criminal and traffic laws. Police Department personnel utilize and maximize all available resources, technological advances, and educational opportunities in an effort to provide professional police services.

GOALS

- Ensure Carrboro will continue to be a safe community for all residents, business owners/operators, and guests.
- Monitor and address traffic and pedestrian safety issues.
- Meet mandated training requirements.
- Develop and retain personnel who effectively deal with emergency, crisis, and/or complex situations and handle routine duties carefully and professionally.
- Train and develop employees for advancement and/or for expanding job responsibilities.
- Increase our efforts in Community Policing.
- Continue to use social media to inform and involve the community.

SERVICES PROVIDED & ACTIVITIES

- The Uniform Patrol Division provides 24-hour service and emergency response; effectively answers and initiates calls for service; conducts preliminary criminal investigations and initiates arrests; provides necessary traffic control and enforcement; investigates traffic accidents; and provides basic business/residential security checks.
- The Criminal Investigations Division investigates major criminal cases and offenses involving juveniles, sexual assault, and domestic violence; processes crime scenes; coordinates efforts with relevant area authorities and service providers; maintains the

evidence/ property room; conducts prospective employee background investigations; and provides on-call service.

- The Community Services Division provides law enforcement and other community-related services; partners with the community to meet specific neighborhood-driven requests for assistance; follows-up on complaints of suspected gang-related activity; initiates narcotics investigations; provides School Resource Officers at McDougle Middle and Carrboro High Schools and works with other schools to enhance safety and security; provides general crime prevention and community watch services; works with business owners to enhance safety and security; and provides other community outreach activities.
- The Administrative Division provides direct service to walk-in visitors, email requests, and telephone inquiries; maintains incident reports and multiple departmental records (including but not limited to warrants, monthly FBI and SBI data reporting, etc.); administers Department budget; answers requests for statistics and analysis; ensures that Department personnel receive appropriate training and adhere to the Department's, Federal, and State policies and procedures; and provides support services to Board of Aldermen, Town staff and other agencies.

PREVIOUS YEAR ACCOMPLISHMENTS

- Met all mandated training goals.
- Partnered with local law enforcement agencies, NC SBI, NC National Guard Narcotics Task Force, US Marshals, US Drug Enforcement Agency, and US Alcohol, Tobacco and Firearms during narcotics investigations thus reducing the number of drug houses and street-level drug sales locations.
- Provided police services during all special events that required them.
- Maintained the number of directed patrols and speed enforcement campaigns involving Uniform Patrol Division.
- Maintained the number of pedestrian safety operations involving Community Services Division.
- Partnered with Public Works and Recreation and Parks staff to provide a safe setting for the Holiday Parade, 4th of July Celebration, Carrboro Day, Carrboro Music Festival, Easter Egg Hunt and several road races.
- All officers trained on Fair and Impartial Policing.
- Implementation of Body Worn Cameras
- Maintained Coffee with A Cop Program for citizens.
- Maintained Pizza with a Cop at Carrboro High School
- Participated in the NCWatch4Me program concerning pedestrian and bicycle safety.
- Successfully filled vacant Police Officer positions.
- Utilized Crime Analyst to provide data and statistical information on police operations.
- Complete NCLM Risk Management Policy Review Process
- Handled high risk call without injury to citizens or officers

UPCOMING FISCAL YEAR OBJECTIVES

- Maintain current fuel consumption.
- Meet mandated training goals.
- Maintain Carrboro's Safety for residents, business owners/operators and visitors.
- Increase the number of directed patrols and speed enforcement campaigns involving Uniform Patrol Division personnel.
- Maintain the number of pedestrian safety operations involving Community Services Division personnel.
- Reduce the number of traffic accidents.
- Continue management/leadership training for supervisors.
- Reduce the number of known drug houses and street-level drug sales locations.
- Obtain new or enhanced revenue sources.
- Maintain current staffing levels.
- Continue partnership with Public Works and Recreation and Parks staff to provide a safe setting for all special events.
- Successfully promote internal candidates for Captain and Sergeant through internal assessment

BOARD PRIORITIES

Enhance and sustain quality of life/place issues for everyone.
Improve walkability and public transportation.

OBJECTIVES

1. Maintain Carrboro's safety for residents.
2. Reduce number of traffic accidents.
3. Maintain pedestrian safety operations.
4. Increase bicycle safety operations.
5. Maintain Carrboro's safety for residents by reducing open air drug market.
6. Increase Community Service outreach.

PERFORMANCE MEASURES

	FY 2016-17 ACTUAL	FY 2017-18 ACTUAL	FY2018-19 ESTIMATED	FY2019-20 PROJECTED
Calls for Service	24,547	23,825	23,756	23,875
Motor Vehicle Accidents	514	466	480	470
Criminal Arrests	458	488	479	467
Pedestrian Crossing Citations Issued	26	13	18	14
Bicycle Traffic Operations	0	0	4	4
Pedestrian Safety Operations	9	2	4	5
Narcotics Arrests	79	81	55	70
Community Events Involvement	108	87	77	80
Percent Change in Pedestrian Safety Operations	50% Increase	78% Decrease	100% Increase	25% Increase
Percent Change in Pedestrian Crossing Citations Issued	38% Decrease	50% Decrease	38% Decrease	22% Decrease
Percent Change in Bicycle Traffic Operations	0% Change	0% Change	400% Change	0% Change

DEPARTMENT BUDGET SUMMARY

BUDGET SUMMARY FOR POLICE DEPARTMENT

	2017-18 Actual	2018-19 Adopted Budget	FY 2019-20 Adopted Budget	Pct Change
Personnel	3,253,762	3,318,393	3,480,230	4.9%
Operating	399,560	543,395	451,678	-16.9%
Capital Outlay	248,337	4,000	0	-100.0%
TOTAL	\$3,901,659	\$3,865,788	\$3,931,908	1.7%

CHANGES IN BUDGET FROM PRIOR YEAR ADOPTED BUDGET:

Increase in Personnel costs due to salary and insurance adjustments. Operating expenses decreased in departmental and vehicle supplies, fuel and uniform costs.

DIVISION LEVEL SUMMARIES

BUDGET SUMMARY FOR POLICE ADMINISTRATION

	2017-18 Actual	2018-19 Adopted Budget	FY 2019-20 Adopted Budget	Pct Change
Personnel	593,135	570,862	638,485	11.8%
Operating	43,808	75,556	48,260	-36.1%
TOTAL	\$636,943	\$646,418	\$686,745	6.2%

CHANGES IN BUDGET FROM PRIOR YEAR ADOPTED BUDGET:

Increase in Personnel costs due to salary and insurance adjustments.

BUDGET SUMMARY FOR POLICE PATROL

	2017-18 Actual	2018-19 Adopted Budget	FY 2019-20 Adopted Budget	Pct Change
Personnel	1,780,786	1,745,605	1,858,700	6.5%
Operating	212,526	287,566	222,484	-22.6%
Capital Outlay	248,337	4,000	0	-100.0%
TOTAL	\$2,241,649	\$2,037,171	\$2,081,184	2.2%

CHANGES IN BUDGET FROM PRIOR YEAR ADOPTED BUDGET:

Increase in Personnel costs due to salary and insurance adjustments. Operating expenses decreased in departmental and vehicle supplies, fuel and uniform costs.

BUDGET SUMMARY FOR POLICE COMMUNITY SERVICES

	2017-18 Actual	2018-19 Adopted Budget	FY 2019-20 Adopted Budget	Pct Change
Personnel	437,873	550,563	496,665	-9.8%
Operating	26,084	43,833	40,553	-7.5%
TOTAL	\$463,957	\$594,396	\$537,218	-9.6%

CHANGES IN BUDGET FROM PRIOR YEAR ADOPTED BUDGET:

Personnel services decreased based on historical data and changes in staff. Operating expenses decreased in conferences, fuel and uniforms.

BUDGET SUMMARY FOR POLICE INVESTIGATIONS

	2017-18 Actual	2018-19 Adopted Budget	FY 2019-20 Adopted Budget	Pct Change
Personnel	441,968	451,363	486,380	7.8%
Operating	31,378	45,155	41,805	-7.4%
TOTAL	\$473,346	\$496,518	\$528,185	6.4%

CHANGES IN BUDGET FROM PRIOR YEAR ADOPTED BUDGET:

Increase in Personnel costs due to salary and insurance adjustments. Operating expenses decreased in training, departmental supplies, and maintenance and repair of equipment.

BUDGET SUMMARY FOR POLICE ANIMAL CONTROL

	2017-18 Actual	2018-19 Adopted Budget	FY 2019-20 Adopted Budget	Pct Change
Operating	85,764	91,285	98,576	8.0%
TOTAL	\$85,764	\$91,285	\$98,576	8.0%

CHANGES IN BUDGET FROM PRIOR YEAR ADOPTED BUDGET:

The Animal Control budget is based on the contract with Orange County Animal Control Services for the Town.