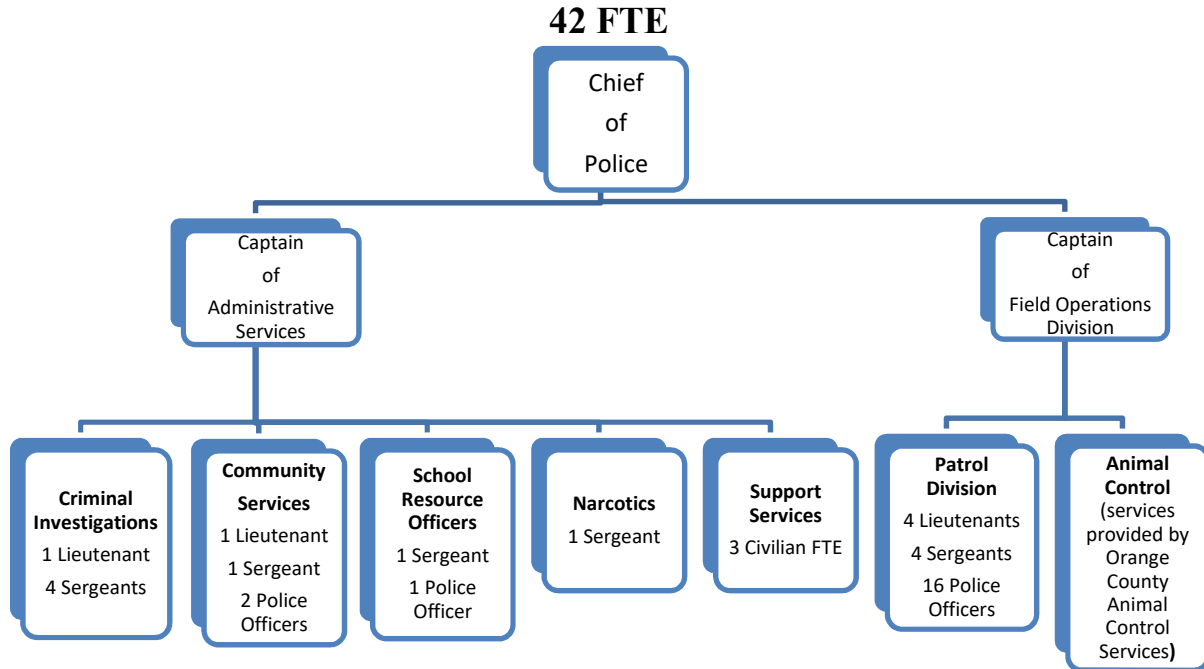


POLICE DEPARTMENT



PURPOSE

The Police Department maintains public safety and contributes to improving the quality of life through the enforcement of criminal and traffic laws. Police Department personnel utilize and maximize all available resources, technological advances, and educational opportunities in an effort to provide professional police services.

GOALS

- Ensure Carrboro will continue to be a safe community for all residents, business owners/operators, and guests.
- Monitor and address traffic and pedestrian safety issues.
- Meet mandated training requirements.
- Develop and retain personnel who effectively deal with emergency, crisis, and/or complex situations and handle routine duties carefully and professionally.
- Train and develop employees for advancement and/or for expanding job responsibilities.
- Increase our efforts in Community Policing.
- Continue to use social media to inform and involve the community.

SERVICES PROVIDED & ACTIVITIES

- The Uniform Patrol Division provides 24-hour service and emergency response; effectively answers and initiates calls for service; conducts preliminary criminal investigations and initiates arrests; provides necessary traffic control and enforcement; investigates traffic accidents; and provides basic business/residential security checks.
- The Criminal Investigations Division investigates major criminal cases and offenses involving juveniles, sexual assault, and domestic violence; processes crime scenes; coordinates efforts with relevant area authorities and service providers; maintains the

evidence/ property room; conducts prospective employee background investigations; and provides on-call service.

- The Community Services Division provides law enforcement and other community-related services; partners with the community to meet specific neighborhood-driven requests for assistance; follows-up on complaints of suspected gang-related activity; initiates narcotics investigations; provides School Resource Officers at McDougle Middle and Carrboro High Schools and works with other schools to enhance safety and security; provides general crime prevention and community watch services; works with business owners to enhance safety and security; and provides other community outreach activities.
- The Administrative Division provides direct service to walk-in visitors, email requests, and telephone inquiries; maintains incident reports and multiple departmental records (including but not limited to warrants, monthly FBI and SBI data reporting, etc.); administers Department budget; answers requests for statistics and analysis; ensures that Department personnel receive appropriate training and adhere to the Department's, Federal, and State policies and procedures; and provides support services to Town Council, Town staff and other agencies.

PREVIOUS YEAR ACCOMPLISHMENTS

- Met all mandated training goals.
- Partnered with local law enforcement agencies, NC SBI, NC National Guard Narcotics Task Force, US Marshals, US Drug Enforcement Agency, and US Alcohol, Tobacco and Firearms during narcotics investigations thus reducing the number of drug houses and street-level drug sales locations.
- Maintained the number of directed patrols and speed enforcement campaigns involving Uniform Patrol Division.
- Maintained the number of pedestrian safety operations involving Community Services Division.
- Partnered with Public Works and Recreation and Parks staff to provide a safe setting for Town sponsored events.
- All officers trained on Fair and Impartial Policing.
- Maintained Coffee with A Cop Program for citizens.
- Participated in the NCWatch4Me program concerning pedestrian and bicycle safety.
- Completed NCLM Risk Management Policy Review Process

UPCOMING FISCAL YEAR OBJECTIVES

- Maintain current fuel consumption.
- Meet mandated training goals.
- Maintain Carrboro's Safety for residents, business owners/operators and visitors.
- Increase the number of directed patrols and speed enforcement campaigns involving Uniform Patrol Division personnel.
- Maintain the number of pedestrian safety operations involving Community Services Division personnel.
- Reduce the number of traffic accidents.
- Continue management/leadership training for supervisors.
- Reduce the number of known drug houses and street-level drug sales locations.

- Obtain new or enhanced revenue sources.
- Maintain current staffing levels.
- Continue partnership with Public Works and Recreation and Parks staff to provide a safe setting for all special events.

TOWN COUNCIL PRIORITIES

Enhance and sustain quality of life/place issues for everyone.

Improve walkability and public transportation.

OBJECTIVES

1. Maintain Carrboro’s safety for residents.
2. Reduce number of traffic accidents.
3. Maintain pedestrian safety operations.
4. Increase bicycle safety operations.
5. Maintain Carrboro’s safety for residents by reducing open air drug market.
6. Increase Community Service outreach.

PERFORMANCE MEASURES

	FY 2017-18 ACTUAL	FY 2018-19 ACTUAL	FY 2019-20 ESTIMATED	FY 2020-21 PROJECTED
Calls for Service	23,825	23,522	23,159	23,654
Motor Vehicle Accidents	466	526	511	485
Criminal Arrests	488	399	387	344
Pedestrian Crossing Citations Issued	13	5	9	7
Bicycle Traffic Operations	0	4	5	6
Pedestrian Safety Operations	2	4	4	4
Narcotics Arrests	81	45	40	43
Community Events Involvement	87	108	96	104
Percent Change in Pedestrian Safety Operations	78% Decrease	100% Increase	0% Change	0% Change
Percent Change in Pedestrian Crossing Citations Issued	50% Decrease	62% Decrease	80% Increase	22% Decrease
Percent Change in Bicycle Traffic Operations	0% Change	400% Increase	25% Increase	20% Increase

DEPARTMENT BUDGET SUMMARY

BUDGET SUMMARY - POLICE DEPARTMENT

	2018-19 Actual	2019-20 Adopted Budget	FY 2020-21 Adopted Budget	Pct Change
Personnel	3,244,227	3,480,230	3,702,405	6.4%
Operating	417,917	451,678	488,291	8.1%
TOTAL	\$3,662,144	\$3,931,908	\$4,190,696	6.6%
General Revenues	3,457,790	3,729,465	3,982,252	6.8%
Department Revenues	204,354	202,443	208,444	3.0%

CHANGES IN BUDGET FROM PRIOR YEAR ADOPTED BUDGET:

Increase in Personnel costs due to salary and insurance adjustments. Operating costs increased due to stepped up recruitment efforts, uniform costs, and contractual services. Operating costs decreased in areas of training, conferences, and travel.

DIVISION LEVEL SUMMARIES

BUDGET SUMMARY - POLICE ADMINISTRATION

	2018-19 Actual	2019-20 Adopted Budget	FY 2020-21 Adopted Budget	Pct Change
Personnel	602,493	638,485	661,275	3.6%
Operating	38,291	48,260	42,510	-11.9%
TOTAL	\$640,784	\$686,745	\$703,785	2.5%
General Revenues	619,087	668,045	684,735	2.5%
Department Revenues	21,697	18,700	19,050	1.9%

CHANGES IN BUDGET FROM PRIOR YEAR ADOPTED BUDGET:

Increase in Personnel costs due to salary and insurance adjustments. Operating increases include stepped up recruitment efforts in contractual services and the budgeting of state seizure funds. Operating decreases include training, conferences, travel, and uniforms being reduced to zero.

BUDGET SUMMARY - POLICE PATROL

	2018-19 Actual	2019-20 Adopted Budget	FY 2020-21 Adopted Budget	Pct Change
Personnel	1,676,965	1,858,700	1,904,335	2.5%
Operating	230,184	222,484	274,614	23.4%
TOTAL	\$1,907,149	\$2,081,184	\$2,178,949	4.7%
General Revenues	1,885,434	2,062,184	2,159,949	4.7%
Department Revenues	21,715	19,000	19,000	0.0%

CHANGES IN BUDGET FROM PRIOR YEAR ADOPTED BUDGET:

Increase in Personnel costs due to salary and insurance adjustments, and overtime costs.
Operating expenses increased in uniform costs, and contractual services.

BUDGET SUMMARY - POLICE COMMUNITY SERVICES

	2018-19 Actual	2019-20 Adopted Budget	FY 2020-21 Adopted Budget	Pct Change
Personnel	477,061	496,665	622,871	25.4%
Operating	29,147	40,553	34,033	-16.1%
TOTAL	\$506,208	\$537,218	\$656,904	22.3%
General Revenues	352,369	379,475	493,510	30.1%
Department Revenues	153,839	157,743	163,394	3.6%

CHANGES IN BUDGET FROM PRIOR YEAR ADOPTED BUDGET:

Increase in Personnel costs due to salary and insurance adjustments. Training and uniforms were reduced to zero.

BUDGET SUMMARY - POLICE INVESTIGATIONS

	2018-19 Actual	2019-20 Adopted Budget	FY 2020-21 Adopted Budget	Pct Change
Personnel	487,708	486,380	513,924	5.7%
Operating	29,010	41,805	34,805	-16.7%
TOTAL	\$516,718	\$528,185	\$548,729	3.9%
General Revenues	516,718	528,185	548,729	3.9%
Department Revenues	-	-	-	#DIV/0!

CHANGES IN BUDGET FROM PRIOR YEAR ADOPTED BUDGET:

Increase in Personnel costs due to salary and insurance adjustments. Training, conferences, and uniforms were reduced to zero.

BUDGET SUMMARY - POLICE ANIMAL CONTROL

	2018-19 Actual	2019-20 Adopted Budget	FY 2020-21 Adopted Budget	Pct Change
Operating	91,285	98,576	102,329	3.8%
TOTAL	\$91,285	\$98,576	\$102,329	3.8%
General Revenues	84,182	91,576	95,329	4.1%
Department Revenues	7,103	7,000	7,000	0.0%

CHANGES IN BUDGET FROM PRIOR YEAR ADOPTED BUDGET:

The Animal Control budget is based on the contract with Orange County Animal Control Services for the Town.